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Sue Sharpe  
Chief Executive  
Pharmaceutical Services Negotiating Committee  
Times House  
Bravingtons Walk  
London  
N1 9AW

15 May 2014

Dear Sue,

#### **Plenary meeting – 15 May 2014**

Set out below are the main points which I felt came out of our plenary meeting today. Whilst we made good progress we all agreed that there were areas of significant concern.

We noted that the letter of the 25<sup>th</sup> April Plenary was an agreed record of our previous meeting.

This letter summarises the meeting and will act as a formal feedback for both parties and NHS England.

You received the revised notes of the 1<sup>st</sup> and 2<sup>nd</sup> of May sub groups and agreed to respond today.

We note the NMS evaluation continues and are hopeful that this will report within the timescale to be included within the deal.

We looked in turn at the service developments and in several areas good progress has been made since the last meeting. [s36 & s43].

- **[s22]**  
[s36] We were both keen to encourage a spread of MUR targeted areas to be undertaken by all practitioners (appropriate to local demographics and any local clinical priorities) and will include this in implementation and monitoring guidance.
- **increasing repeat dispensing** – we agreed that there is potential for patient benefit, time savings for GPs (and pharmacists), reduced requests out of hours

for repeat medication and cost savings for the NHS. We also recognised that there is a potential role for LPCs, LPNs and LMCs in working locally to drive uptake of this service and we agreed to explore with NHS England how they might encourage collaborative working.

- **Multi sector audit** – We agreed that we would target emergency supply in this area as this would identify impacts on the urgent care system and suitable patients for repeat dispensing. A group will be convened to develop the detailed audit tool.
- **patient safety reporting** – we share a desire to encourage a culture change in reporting and learning from significant incidents. [s36]. A group will be convened to develop a proposal in advance of the next plenary meeting.
- **Collection and delivery service for vulnerable patients** - I relayed the outcomes of a meeting with DH and NHS England the previous day. [s43] We both agreed to go back to our principals and feed back to each other.

### **Communications**

[s36]

### **AOB**

We note that we await further information from the NHS England on [s43] but when this is received we will set up a group to work on this. You offered to provide the specifications you have collected from [s43]. We hope that work on this will commence before the next plenary on 18<sup>th</sup> June.

### **Future meetings**

We look forward to progressing this work further at the next plenary meeting on 18<sup>th</sup> June. We agreed future meetings would be put in place shortly. We will arrange the agreed subgroup meetings (patient safety incident reporting, audit, MURs, [s36 & s43] as rapidly as possible. We will send our membership for these sub groups under separate cover.

Kind regards

Felicity Cox  
**NHS Employers**